

I/81545/2021



भारत सरकार/ GOVERNMENT OF INDIA
वित्त मंत्रालय/ MINISTRY OF FINANCE
राजस्व विभाग /DEPARTMENT OF REVENUE
सीमा शुल्क आयुक्त का कार्यालय /OFFICE OF THE COMMISSIONER OF CUSTOMS
सीमा शुल्क भवन, मारमगोआ, गोवा - ४०३८०३ /CUSTOM HOUSE, MARMAGOA , GOA -
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F.No.S/ 38-05/2020-EDI

Dated: 08.01.2021

PUBLIC NOTICE NO. 02/2021
DIN- 20210168MG00009429D8

**Subject: Single Window – Online Query Module and other
functionalities for PGA working in ICES**

Attention of Importers, Exporters, Customs Brokers, Shipping Lines/ Agents, Logistics Service Providers, CFSs Custodians, Trade, Customs Staff and all other stakeholders is invited to ICES Advisory No. 01/2021 dated Jan 5, 2021, issued by Directorate General of Systems and Data Management.

As part of the Single Window in Customs of SWIFT, a few Partner Government Agencies (PGAs) work in ICES to process the NOC. For such PGAs working in the SWNOC role of ICES, following additional provisions have been enabled to further streamline and digitize the NOC issuance process in System.

1. Query Module : While processing NOC under SWNOC role in ICES, an option has now been given to PGAs working in ICES to raise query to the importer/Custom Broker(CB) electronically. Queries raised by PGA would be available with the importer/CB in their ICEGATE login and the same can be replied electronically, the same way as replies to Customs queries are submitted online. The PGA officers, having SWNOC role, will be able to give NOC only when replies have been furnished electronically in respect of all the queries by the concerned importer/CB.

2. Identification of Bills of Entry filed by AEO : AEO status of the importer will also be displayed on the NOC processing screen for PGA officers under SWNOC role. This provision will enable PGAs to identify AEO consignments for facilitation and expeditious clearance. Above mentioned provisions will be made available in the System **with effect from 09.01.2021.**

I/81545/2021

Officers, who are processing PGAs' NOC in ICES particularly of CDRUG & AQ and the Trade ,may note the above changes. Difficulties, if any, faced in accessing the above functionalities in the System may be brought to the notice of the Joint Commissioner through email at (meena.ms@gov.in)

This Public Notice should be considered as Standing Order for the purpose of officers & staff of the department.

(MIHIR RANJAN)

COMMISSIONER