

COMMISSIONERATE OF CUSTOMS CUSTOM HOUSE, MARMAGOA, GOA - 403 803.

F.No: 11/07/2017-Vig.

Date: 31.03.2017.

Public Notice No.05/2017

Subject: Nomination of Pubic Grievance Redressal officer and creation of Taxpayers Service Centre - Req

In pursuance of Boards Order No. 2/Ad.IV/2015 dated 27.08.2015 regarding creation of Directorate General Taxpayer Series in CBEC; Taxpayer Service Centre is created at the Headquarters of Custom Goa Commissionerate, NCH, Marmagoa Harbour, Vasco- da -Gama, Goa 403-803, with immediate effect.

- The Taxpayer Service Centre shall ensure proper redressal of the queries / grievances raised by the Taxpayer and shall suggest steps to propose the quality of their delivery of services. Wednesday of every week shall be observed as Taxpayers day.
- 3. The Additional Commissioner of Customs, Goa is nominated at Public Grievance Redressal Officer for the Custom House Commissionerate. His telephone No. is 0832-2522031, Fax No. 0832- 2520744; email id mgoacus@gmail.com.
- All Trade and Industries are hereby informed that they shall make use of the services of Taxpayer Service Centre for any query related to Customs procedure and law in Import and Export.

(K. Anpazhakan) Commissioner of Customs

Copy to:

- 1. The Commissioner of Customs.
- 2. The Additional Commissioner of Customs.
- 3. All Assistant Commissioner of Customs.
- 4. Notice Board.