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भारत सरकार GOVERNMENT OF INDIA
वित्त मंत्रालय MINISTRY OF FINANCE
राजस्व विभाग DEPARTMENT OF REVENUE
सीमा शुल्क आयुक्त का कार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS
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F. No. S/99-166/2018

Date: 08.06.2018

Standing Order No.03/2018

Kind Attention of all the Officers is invited to the Migration of ICES system from 20th May 2018 till 20th June 2018.

2. Since the past few months, the systems infrastructure has been getting upgraded from and old and obsolete environment to a new and advance platform. This is required not just to make system faster and more responsive, but also a necessity since the old hardware is past its shelf life and is slated to run out of maintenance support soon.
3. This up-gradation exercise involves migrating the various databases and applications to the servers on the new platform. While all the other application along their databases have moved to the new platform, the core customs applications ICES is yet to be migrated. Since the tech support available for the old servers will expire on 30th June, the migration of ICES was planned from 20th May and is expected to complete by 20th June, after thorough testing.
4. During this period, all the development work in ICES shall have to be put on hold to ensure seamless migration and proper testing. Barring a planned downtime of not more than a day, the application shall be availed to the users for normal functioning during the entire period. Letters are being issued to field formations informing the same and requesting them to align sufficient resources for user testing.
5. While efforts will be made to complete the activity at the early date, you are also requested to cooperate with the Directorate Generals of Systems in this regard. It is further requested that any new requirements in respect of ICES may be sent keeping the above timeline in mind.


(R. MANOHAR) 8.6.18

COMMISSIONER OF CUSTOMS
CUSTOM HOUSE, MARMAGOA

To:

1. All DCs/ACs, Custom House, Marmagao
2. Technical Section
3. Customs Website
4. Notice Board

